

Terms and Conditions

The Schemes for promotion of CNG are organized by Torrent Gas in its Geographical Areas in the States of Uttar Pradesh, Punjab, Rajasthan, Tamil Nadu, Telangana, Gujarat and Karaikal (Part of Puducherry – UT of India). The applicability and validity of the promotional schemes may vary from time to time across Geographical areas. These schemes are governed by the following terms and conditions, including any subsequent amendments hereto.

1. All participants in this offer are deemed to have read and accepted the terms and conditions.
2. CNG continues to be available at the gas Outlets of Torrent Gas without this offer also and this offer is in no way binding on the customer.
3. This offer is open to all customers who:
 - a. Are residents or permanent residents of India
 - b. Are eighteen (18) years of age or above
 - c. Have a valid Indian identity Card
4. The scheme validity is for limited period only.
5. Under the said offer, customers will be entitled to receive Free CNG (amount as per applicable scheme) supply on purchase of a new CNG Vehicle from authorized dealers or retrofitting an existing vehicle from RTO approved retrofitters/ listed retrofitters located within the geographical areas authorized to Torrent Gas within the scheme validity period.
6. The money to avail the free CNG at the Torrent Gas CNG Outlets will be credited either into the Paytm wallet of the customer OR in a Sodexo card, as per applicability and the choice indicated by the customer. This amount can be utilized only at specified / authorized Torrent Gas CNG Outlets. List of CNG Outlets of Torrent Gas is available on www.torrentgas.com
7. In case the customer has chosen Paytm as his/ her preferred mode to avail the free CNG offer, the money for the same will be credited into Special Allowance wallet within the Paytm wallet of the customer on the mobile number specified by the customer in the form. The money for Free CNG will be credited into the Special Allowance Wallet after 3 working days of the receipt of requisite documents such as Form along with Identity and Address Proof of Customer, Invoice and Valid RC Book Copy
8. In case the customer has chosen Sodexo Card as his/ her preferred mode to avail the free CNG offer, an envelope containing an inactive Sodexo Card and a welcome letter will be given to the customer. The money for free CNG offer will be loaded on the Sodexo Card after 04 working days of the receipt of requisite documents such as Form along with Identity and Address Proof of Customer, Invoice and Valid RC Book Copy. The Sodexo Card is linked to the mobile number submitted in the Form and must be activated using the same mobile number, as per the process given in the welcome letter in the envelope.

9. The money credited in the Allowance Wallet or Sodexo Card can be utilized by the customer at the Torrent Gas CNG Outlets across India, for purchase of CNG within 6 months from the date of disbursal.
10. This offer cannot be clubbed with any other existing promotional offer.
11. The Person to Bank, Person to Person or cash out are not permitted from the allowance wallet balance or from the Sodexo Card (i.e. this value credited cannot be transferred to anyone or encashed).
12. Torrent Gas can amend and / or withdraw the scheme at anytime without assigning reason thereof. Torrent Gas reserves the right to amend the terms and conditions of the offer.
13. Employees of Torrent Gas and its associates, their immediate family members are not eligible for the offer.
14. All participants of this offer expressly consent to public disclosure of their names, photos and for publicity purposes connected to the offer as deemed fit by the company. All participants also consent to cooperate and participate in any publicity activities that may be organized by Torrent Gas.
15. The participants understand and agree that their participation in the offer is voluntary and at their own risk and Torrent Gas is not liable to any person whether in tort, contract, statute or otherwise for any direct, indirect, incidental or consequential damages or costs in connection with their participation in the offer.
16. The offer and all information published and related to it (including text, graphics, symbols, logos and trademarks) are protected by copyright and trademark and remains sole property of Torrent Gas and respective co-partners.
17. By participating in the offer, the participants consent to their personal data being used by Torrent Gas for purposes related to the offer.

Force Majeure

18. Torrent Gas shall not be liable for any default in respect of the offer due to any act of God, war, riot, strike, lock out, industrial action, fire, flood, storm, change in Government regulations, technical or system failures or any event beyond reasonable control of Torrent Gas.
